



ORDERS AND POLICIES

ORDERS

PLACING AN ORDER

Online – Place your order through our website 24 hours a day. If you choose to register a user name we will save your order history, making future orders faster and easier.

Fax – Fill out the online order form and print the information for sending via fax.

Phone – Call us during normal business hours at [\(480\) 837-5200](tel:4808375200)

PRODUCT AVAILABILITY

embeddedTS's standard products normally ship within 3 business days when ordered in small quantities. Some new products, less popular configurations, and quantity orders will have a longer lead time. Please [contact us](#) for more information regarding product availability.

POLICIES

45 DAY EVALUATION PERIOD

Any embeddedTS single board computer, peripheral, "Developer's Kit" or "Application Kit" may be purchased for evaluation purposes with a full money back guarantee and with no restocking fees or other charges.

- All items must be returned within 45 days of purchase
- Returned products must be in good condition with all original packaging
- The evaluation period is limited to single unit orders (quantity orders subject to restocking fees)
- Before returning any product, please contact us for an [RMA number](#)

10+ YEAR PRODUCT LIFECYCLE GUARANTEE

Please read about our [product lifecycle guarantee](#).

TERMS AND CONDITIONS

Please read our [terms and conditions](#) prior to placing your order.

ROHS COMPLIANCE

Please read our [RoHS compliance](#) information.

WEBSITE PRIVACY POLICY

Please read our website [privacy policy](#).