

# ORDERS AND POLICIES

#### **ORDERS**

# PLACING AN ORDER

**Online** – Place your order through our website 24 hours a day. If you choose to register a user name we will save your order history, making future orders faster and easier.

**Phone** – Call us during normal business hours at (480) 837-5200

#### PRODUCT AVAILABILITY

embeddedTS's standard products normally ship within 3 business days when ordered in small quantities. Some new products, less popular configurations, and quantity orders will have a longer lead time. Please **contact us** for more information regarding product availability.

# **POLICIES**

# **45 DAY EVALUATION PERIOD**

Any embeddedTS single board computer, peripheral, "Developer's Kit" or "Application Kit" may be purchased for evaluation purposes with a fu money back guarantee and with no restocking fees or other charges.

- All items must be returned within 45 days of purchase
- Returned products must be in good condition with all original packaging
- The evaluation period is limited to single unit orders (quantity orders subject to restocking fees)
- Before returning any product, please contact us for an RMA number

# 10+ YEAR PRODUCT LIFECYCLE GUARANTEE

Please read about our product lifecycle guarantee.

#### TERMS AND CONDITIONS

Please read our terms and conditions prior to placing your order.

### ROHS COMPLIANCE

Please read our RoHS compliance information.

#### WEBSITE PRIVACY POLICY

Please read our website privacy policy.